

Auto Report - Summary Report

NHS NH2
Total Surveys : 64 of 70

Question	Answer	n	%
Which of the following clinics was your appointment with today? (64)	Physiotherapy	11	17.19%
	Occupational Therapy	21	32.81%
	Learning Disability Therapy	9	14.06%
	Speech and Language Therapy	11	17.19%
	Rehabilitation Therapy	8	12.50%
	Other	4	6.25%
How did you feel before your appointment? (64)	Happy	28	43.75%
	Anxious	16	25.00%
	No Emotion	17	26.56%
	Other	3	4.69%
How else did you feel? (3)	Answered	3	100.00%
	Unanswered	0	0.00%
Why were you anxious? (16)	Lack of information	1	6.25%
	Fear of unknown	7	43.75%
	Pain	2	12.50%
	Other reason	6	37.50%
	Answered	16	100.00%
When you went to your appointment, how long did you have to wait until you were seen (19)	Up to 5 minutes	19	29.69%
	6 - 15 minutes	16	25.00%
	16 - 30 minutes	10	15.63%
	Longer than 30 minutes	19	29.69%
Please tell us how long you had to wait (19)	Answered	16	84.21%
	Unanswered	3	15.79%
	Answered	16	100.00%
How did the waiting times make you feel? (64)	Happy	17	26.56%
	Anxious	10	15.63%
	Annoyed	15	23.44%
	No emotion	19	29.69%
	Other	3	4.69%
	Answered	39	61.90%
How would you rate the quality of the care you received today? (63)	Unanswered	24	38.10%
	Excellent	17	26.98%
	Good	25	39.68%
	Fair	7	11.11%
	Poor	6	9.52%
	Very Poor	8	12.70%
Were you involved as much as you wanted to be in decisions about your care? (63)	Yes	36	57.14%
	No	16	25.40%
	Don't know	11	17.46%
	Answered	63	100.00%
What would have made you feel more involved? (16)	More information	4	25.00%
	Feeling that you were being listened to/cared for	8	50.00%
	Time with health care professional	2	12.50%
	Other	2	12.50%
	Answered	16	100.00%
What else would have made you feel involved? (2)	Answered	1	50.00%
	Unanswered	1	50.00%
Are you (62)	Male	35	56.45%
Which indicate your age (61)	Female	27	43.55%
	Under 16	5	8.20%
	16 - 24	10	16.39%

Quarantine Summary Reason	No. of responses
and 3 answers in 3 seconds	1
and 3 answers in 4 seconds	5

