

Individual Entry Report

View Response

Status **OK**

Comment

Question	Answer	Duration
Please choose your language	English	2 sec
How long were you in the store before you were acknowledged?	Within 2 mins	4 sec
Where did you last have your eyes examined?	Specsavers	3 sec
What is the main purpose of your visit today?	Buy pair of glasses	10 sec
Did you manage to buy glasses today?	Yes	4 sec
Style	Excellent	5 sec
Value for money	Excellent	3 sec
Are you aware of our "Hearcare" services?	Yes	5 sec
Availability	Very Satisfied	8 sec
How professional	Satisfied	1 sec
How polite	Very Satisfied	4 sec
Explanation of options	Satisfied	3 sec
Appearance	Satisfied	2 sec
How would you rate your overall experience today?	Excellent	3 sec
What did you like most?	No Response	6 sec
How likely would you be to recommend us to someone else?	10	11 sec
Please indicate your age	16 - 24	3 sec
Are you?	Female	2 sec

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